

# HIN GATEWAY

## Acceptance Report (Rollout HIN Gateway 2026)

### Introduction

This checklist is intended to support the final validation and acceptance of the HIN Gateway migration. It is designed for HIN customers, IT administrators, and technical stakeholders responsible for confirming that the deployment and transition have been completed successfully.

The purpose of this checklist is to ensure that all relevant configuration, connectivity, and security requirements have been met following the migration from the legacy MGW to the HIN Gateway. It provides a structured approach to verify that the system is operating as expected and that email communication is functioning correctly, securely, and without disruption.

By completing this checklist, the customer confirms that:

- The HIN Gateway has been correctly installed and configured
- Mail flow (internal and external) is working as expected
- Encryption and trust mechanisms are properly applied
- No critical errors, delays, or delivery issues are present

Successful completion and submission of this checklist serve as formal confirmation of acceptance of the HIN Gateway migration and mark the transition into normal operation.

## 1. Customer Information

Customer Name:  
 Project Name: Rollout HIN Gateway 2026  
 HIN Representative:  
 Installation Date:  
 Sign-off Date:

## 2. Pre-Installation Confirmation

#	Item	Status (OK / NOT OK)	Comments
2.1	Migration date agreed and scheduled		
2.2	Installation prerequisites reviewed. See the Pre-Deployment Checklist: HIN Gateway Customer Hub > Checklist ( <a href="https://download.hin.ch/stargate/index.html">https://download.hin.ch/stargate/index.html</a> )		
2.3	Setup key and Keycloak credentials received		
2.4	All permission and access available as per information based on the checklist of 2.2		
2.5	Implemented all required firewall ports		

## 3. Installation & Configuration Validation

#	Item	Status (OK / NOT OK)	Comments
3.1	VM deployed successfully		
3.2	Network connectivity established		
3.3	Firewall configured		
3.4	Appliance accessible via browser		
3.5	Setup key successfully applied		
3.6	Installation status show «Up»		
3.7	Login to dashboard (Keycloak) successful		

#### 4. Domain & Certificate Validation

#	Item	Status (OK / NOT OK)	Comments
4.1	Customer information verified in dashboard		
4.2	Trusted domains correctly listed		
4.3	Required domains enabled		
4.4	Peer certificates issued by HIN CA		

#### 5. End-to-End Test Validation

#	Item	Status (OK / NOT OK)	Comments
5.1	Outgoing (1): Mailserver configured to send mails to Stargate (SMTP-Relay / Exchange Connector)		
5.2	Outgoing (2): Stargate can send an email to outside the HIN Community		
5.3	Outgoing (3): Stargate is able to send inside the HIN Community (WireGuard)		
5.4	Incoming (1): Receiving an encrypted email from the HIN Community over WireGuard.		
5.5	Incoming (2): Receiving an encrypted email from the HIN Community over SMTP (S/MIME)		
5.6	Incoming (3): Replying to a received HIN Mail-SEAL (Confidential email sent to a receiver outside the HIN Community) can reach the Stargate		
5.7	Incoming (4): Receiving a plain text mail from an external (Non-HIN Community) sender		

#### 6. Post-Cutover Validation (Critical Acceptance)

#	Item	Status (OK / NOT OK)	Comments
6.1	Emails successfully sent and received		
6.2	Encryption correctly applied		
6.3	No delays in Mail delivery		
6.4	No bounce messages observed		

## 7. Final Customer Confirmation

By signing below, the customer confirms that:

- The HIN Gateway appliance has been successfully installed and configured
- Mail flow is fully operational and validated
- All required tests have been completed successfully
- The solution meets the agreed acceptance criteria

Customer Sign-off

Name:

Role:

Date:

Signature:

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HIN Representative

Name:

Role:

Date:

Signature:

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